

Click on the College logo to go to the College website. Click on the Support Website text to return to this page.

Logging in gives you the ability to see your specific financial aid and student accounts status (My Help Center) and your support history. You can also submit a question to us via Create Ticket.



Financial Aid and Student Accounts  
SUPPORT WEBSITE

[My Help Center](#) [Create Ticket](#) [Log In](#)

## How can we help?

🔍 Search by phrase or keyword

SUBMIT

Type your question or keywords related to financial aid and student accounts to see a list of relevant articles containing questions and answers.

This button appears on every page. Click it to initiate a chat with a support specialist. They are available 24 hours a day, 7 days a week.

LIVE CHAT

We have defined a set of answers to commonly asked questions which you can browse by topics related to financial aid and student accounts.



### Help Articles

Browse self-help articles on financial aid and student accounts



### Track My Progress

View the status of your financial aid, or student accounts

## Get Support By Topic

We have developed student-specific trackers which will display where you stand and what you need to do to complete the financial aid process and see the status of payments and refunds on your student account. Access to this portion of the site will require you to log in.

## Contact Us

Phone and chat support are available 24 hours a day, 7 days a week all year long.

📞 Call 1-844-MECC-4ME

💬 Chat

Available 24/7/365

The most viewed articles on the site will be displayed here.

## Top Help Topics

[How do I view adjustments to my financial aid?](#)

[Where is the bookstore located and what are their...](#)

[What is the processing time for verification...](#)